



March 5, 2014
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

**RE: tw telecom of south carolina llc
South Carolina PSC Tariff No. 8 – Local Exchange Services Revision**

Dear Ms. Boyd:

Enclosed for filing please find the original of the above referenced tariff revisions submitted on behalf of **tw telecom of south carolina llc**. The purpose of this filing is to delete references to the Company's Integrated Business Line Service (IBL). **tw telecom** filed an application with the Federal Communications Commission on January 6, 2014 to discontinue Integrated Business Line Service (IBL) and notified their affected customers of the discontinued service by letter, via U.S. mail, on January 6, 2014, copy of customer notice enclosed. The Company respectfully requests an effective date for this filing of March 11, 2014.

The following tariff pages are included:

13 th Revised Page 1	Updates Check Sheet
12 th Revised Page 2	Updates Check Sheet
5 th Revised Page 4	Updates Check Sheet
9 th Revised Page 8	Updates Table of Contents
3 rd Revised Page 15	Deletes definitions
2 nd Revised Page 116	Deletes IBL references
8 th Revised Page 117	Deletes IBL references
1 st Revised Pages 284 - 286	Deletes IBL references
1 st Revised Pages 296 - 297	Deletes IBL references

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman

Connie Wightman
Consultant

cc: Tammy Chatfield - tw telecom
cc: Mr. C. Dukes Scott, Executive Director
file: tw telecom - South Carolina - Local
tms: SC11402

Enclosures
CW/bc

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	1 st Revised		31	Original	62.3	Original
1	13 th Revised	*	32	Original	62.4	Original
2	12 th Revised	*	33	1 st Revised	62.5	Original
3	Original		34	1 st Revised	62.6	Original
4	5 th Revised	*	35	Original	63	Original
5	12 th Revised		36	Original	64	1 st Revised
6	Original		37	Original	65	1 st Revised
7	2 nd Revised		38	Original	66	Original
8	9 th Revised	*	39	Original	67	Original
8.1	Original		40	Original	68	1 st Revised
9	6 th Revised		41	Original	69	1 st Revised
10	6 th Revised		42	Original	70	1 st Revised
11	Original		43	Original	71	1 st Revised
12	Original		44	Original	72	1 st Revised
13	Original		45	Original	73	1 st Revised
14	1 st Revised		46	Original	74	2 nd Revised
15	3 rd Revised	*	47	Original	75	2 nd Revised
16	1 st Revised		48	Original	76	2 nd Revised
17	1 st Revised		49	Original	77	1 st Revised
18	Original		50	Original	78	2 nd Revised
19	Original		51	Original	79	1 st Revised
20	Original		52	Original	80	3 rd Revised
21	Original		53	Original	81	1 st Revised
22	1 st Revised		54	Original	82	1 st Revised
23	Original		55	Original	83	1 st Revised
24	2 nd Revised		56	Original	84	2 nd Revised
25	1 st Revised		57	Original	85	2 nd Revised
26	1 st Revised		58	Original	86	1 st Revised
27	Original		59	Original	87	Original
28	Original		60	3 rd Revised	88	1 st Revised
29	1 st Revised		61	Original	89	1 st Revised
29.1	Original		62	1 st Revised	90	1 st Revised
29.2	Original		62.1	Original		
30	1 st Revised		62.2	Original		

* - indicates those pages included with this filing

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET, (CONT'D.)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
91	1 st Revised	115.15	1 st Revised	152	2 nd Revised
92	1 st Revised	115.16	1 st Revised	153	2 nd Revised
93	1 st Revised	115.17	1 st Revised	153.1	2 nd Revised
94	Original	115.18	1 st Revised	153.2	1 st Revised
95	2 nd Revised	116	2 nd Revised *	153.3	1 st Revised
96	1 st Revised	117	8 th Revised *	153.4	1 st Revised
97	2 nd Revised	118	Original	153.5	2 nd Revised
98	1 st Revised	119	4 th Revised	153.6	1 st Revised
99	2 nd Revised	120	3 rd Revised	153.7	1 st Revised
100	1 st Revised	121	3 rd Revised	153.8	1 st Revised
101	1 st Revised	122	1 st Revised	153.9	Original
102	1 st Revised	123	2 nd Revised	153.10	Original
103	1 st Revised	124	2 nd Revised	153.11	Original
104	1 st Revised	125	3 rd Revised	153.12	Original
104.1	1 st Revised	126	2 nd Revised	153.13	1 st Revised
105	1 st Revised	127	2 nd Revised	153.14	Original
106	1 st Revised	128	2 nd Revised	153.15	Original
107	Original	129	2 nd Revised	153.16	Original
108	1 st Revised	130	2 nd Revised		
109	1 st Revised	131	2 nd Revised		
110	Original	132	2 nd Revised		
111	Original	133	2 nd Revised		
112	3 rd Revised	134	2 nd Revised		
113	3 rd Revised	135	3 rd Revised		
114	4 th Revised	136	3 rd Revised		
115	2 nd Revised	137	3 rd Revised		
115.1	1 st Revised	138	1 st Revised		
115.2	Original	139	3 rd Revised		
115.3	Original	140	3 rd Revised		
115.4	Original	141	3 rd Revised		
115.5	Original	142	2 nd Revised		
115.6	2 nd Revised	143	2 nd Revised		
115.7	1 st Revised	144	3 rd Revised		
115.8	3 rd Revised	145	3 rd Revised		
115.9	2 nd Revised	146	2 nd Revised		
115.10	1 st Revised	147	2 nd Revised		
115.11	1 st Revised	148	2 nd Revised		
115.12	Original	149	1 st Revised		
115.13	1 st Revised	150	1 st Revised		
115.14	Original	151	2 nd Revised		

* - Indicates pages included with this filing.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET, (CONT'D.)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
241	Original	276	Original	311	Original
242	Original	277	Original	312	Original
243	Original	278	Original	313	Original
244	Original	279	Original	314	Original
245	Original	280	Original	315	Original
246	Original	281	Original	316	Original
247	Original	282	Original	317	Original
248	Original	283	Original	318	Original
249	Original	284	1 st Revised *	319	Original
250	Original	285	1 st Revised *	320	Original
251	Original	286	1 st Revised *	321	Original
252	Original	287	Original	322	Original
253	Original	288	Original	323	Original
254	Original	289	Original	324	Original
255	Original	290	Original	325	Original
256	Original	291	Original	326	Original
257	Original	292	Original	327	Original
258	Original	293	Original	328	Original
259	Original	294	Original	329	Original
260	Original	295	Original	330	Original
261	Original	296	1 st Revised *	331	Original
262	Original	297	1 st Revised *	332	Original
263	Original	298	Original	333	Original
264	Original	299	Original	334	Original
265	Original	300	Original	335	Original
266	Original	301	Original	336	Original
267	Original	302	Original	337	Original
268	Original	303	Original	338	Original
269	Original	304	Original	339	Original
270	Original	305	Original	340	Original
271	Original	306	Original	341	Original
272	Original	307	Original	342	Original
273	Original	308	Original	343	Original
274	Original	309	Original	344	Original
275	Original	310	Original	345	Original

* - Indicates pages included with this filing.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

TABLE OF CONTENTS, (CONT'D.)

	<u>Page</u>
SECTION 5 - BUSINESS NETWORK SWITCHED SERVICE	116
5.1 General	116
5.2 Reserved for Future Use	119
5.3 Reserved for Future Use	120
5.4 Individual Telephone Numbers	122
5.5 Virtual Telephone Numbers	123
5.6 Remote Telephone Numbers Service	125
5.7 Reserved for Future Use	135
5.8 LATAWide Calling Plan	138
5.9 Reserved for Future Use	139
5.10 Voice T-1 Service	146
5.11 Automatic Reroute Service	147
5.12 Reserved for Future Use	149
5.13 Reserved for Future Use	151
5.14 Reserved for Future Use	153.1
5.15 Reserved for Future Use	153.2
5.16 Converged Voice Service	153.4
5.17 FlexVoice SM Service	153.12
5.18 SIP Trunking Service	153.14
SECTION 6 - GRANDFATHERED SERVICES	154
6.1 Service Areas	154
6.2 Exchange Access Service	157
6.3 Exchange Access Optional Features	173
6.4 Local Calling Service	179
6.5 IntraLATA Calling Service	183
6.6 Miscellaneous Services	185
6.7 Special Arrangements	192
6.8 Inbound Direct Local Exchange Service	197
6.9 Optional Local Exchange Service	198
6.10 Disaster Routing Service	282
6.11 PBX Digital Trunk Service	284
6.12 Primary Rate ISDN (PRI) Service	287
6.13 VersiPak® Service Packages	296
6.14 Business Features	298
6.15 Channel 12 Service	305

(D)

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Holidays - Holidays observed by the Company as specified in this tariff.

(D)

ICB - Individual Case Basis. Any resulting agreement will be made available to ORS upon request.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

(D)

(D)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange Company provides communications services.

LEC - Local Exchange Company.

Off-Net - Services provided by the Company that are carried in part on the Company's network.

On-Net - Services provided by the Company that are carried entirely on the Company's network.

ORS – South Carolina Office of Regulatory Staff.

Premises - A building or buildings on contiguous property.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.

TBD - To Be Determined.

TDM – Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

VersiPak® - Service provided to qualified Customers that allows grouping of rate components to meet a Customer's specific needs.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.1 General

Business Network Switched Service provide a business Customer with a connection to the Company's switching network which enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; utilize three-digit 711 dialing for access to all Relay South Carolina Services; and
- D. access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this tariff.

Network services sold to qualified VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs. (D)

To the extent facilities are available, services provided under this tariff are provided by the Company on an on-net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

All services offered in this tariff are subject to Nonrecurring and Monthly Recurring Charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 The following Business Access Service Options are offered:

Basic Business Access Line Service (Grandfathered)
Flat Rate Business Line Service (Grandfathered)
PBX Trunks (Grandfathered)
Primary Rate ISDN Service (Grandfathered)
VersiPak® IPRI Service (Grandfathered)
VersiPak® Packages (Grandfathered)
Bonded Integrated Services (Grandfathered)
Business Terminals (Grandfathered)
LATAWide Calling Plan
VersiPak Flex® T and Power® T Services (Grandfathered)
Voice T-1 Service
Automatic Reroute Service
Foreign Exchange Services
Channel 12 Service (Grandfathered)
Complete Lines/Trunks Service (Grandfathered)
VersiPak® Lines and Trunks (Grandfathered)
tw telecom Channel 12 Service (Grandfathered)
Converged Voice Service
FlexVoiceSM Service
SIP Trunking Service

(D)

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Network services sold to qualified VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

(D)

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.11 PBX Digital Trunk Service*

6.11.1 Description

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as set forth in Section 5.2.4. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities, i.e., 97 or more trunks on an individual case basis only. Digital PBX trunks sold to qualified VersiPak® Customers may be eligible for discounted rates as indicated.

(D)

A. Flat Rate Digital PBX Trunks

Flat Rate Digital PBX Trunks (Outward, or Two-Way) allow the Customer to place unlimited outward dialed calls within the designated local calling area at no additional charge.

* Service is limited to the Company's Customers of record as of January 14, 2005.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.11 PBX Digital Trunk Service*, (Cont'd.)

6.11.2 Rates and Charges

Current Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Facility Charge (Applicable for 15 or less trunks)	\$145.00	\$0.00
-Inward, Outward, Two-Way Trunk Channel		
Month to Month	\$50.60	\$58.00
12 Month	\$46.00	\$58.00
24 Month	\$36.00	\$58.00
36 Month	\$33.00	\$58.00
Nonrecurring Connection Charge, Per Trunk		
Initial Trunk	\$58.00	
Each Additional Trunk	\$20.00	

Rates and Charges Per Trunk Sold to Qualified VersiPak® Customers

(D)

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$79.50	\$79.50	\$79.50	\$79.50
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

*Service is limited to the Company's Customers of record as of January 14, 2005.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.11 PBX Digital Trunk Service*, (Cont'd.)

6.11.2 Rates and Charges, (Cont'd.)

Maximum Rates and Charges

	Monthly <u>Recurring Charge</u>	Nonrecurring <u>Charge</u>
A. Facility Charge (Applicable for 15 or less Trunks)	\$217.00	\$0.00
B. <u>Inward, Outward, Two-Way Trunk Channel</u>		
Month to Month	\$76.00	\$87.00
12 Month	\$69.00	\$87.00
24 Month	\$54.00	\$87.00
36 Month	\$50.00	\$87.00
Nonrecurring Connection Charge Per Line		
<u>Initial Line</u>	\$87.00	\$0.00
Each Additional Line	\$30.00	\$0.00

Per Trunk Sold to Qualified VersiPak® Customers

(D)

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$61.00	\$61.00	\$55.00	\$55.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

Where appropriate facilities do not exist, Special Construction charges will also apply.

*Service is limited to the Company's Customers of record as of January 14, 2005.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.13 VersiPak® Service Packages* (D)

6.13.1 Description

VersiPak® packages bundle voice and internet services with discounted pre-packaged long distance plans to create a value packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and Internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's VersiPak® minimum service requirements. (D)

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

Customers may order the Company's FlexCall packages for use in conjunction with the VersiPak® packages. FlexCall packages are located in the Company's toll tariff. (D)

*Service is limited to the Company's Customers of record as of July 20, 2005.

Issue Date: March 6, 2014

Effective Date: March 11, 2014

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.13 VersiPak® Service Packages*

(D)

6.13.2 Rates and Charges

Current Rates and Charges

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>
Peak	24 Months	21 - 24	\$75.00
	36 Months	21 - 24	\$75.00
Ascent	24 Months	16 - 20	\$75.00
	36 Months	16 - 20	\$75.00
Base	24 Months	8 - 15	\$75.00
	36 Months	8 - 15	\$75.00

Maximum Rates and Charges

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>
Peak	24 Months	21 - 24	\$1,200.00
	36 Months	21 - 24	\$1,200.00
Ascent	24 Months	16 - 20	\$1,000.00
	36 Months	16 - 20	\$1,000.00
Base	24 Months	8 - 15	\$800.00
	36 Months	8 - 15	\$800.00

*Service is limited to the Company's Customers of record as of July 20, 2005.



tw telecom holdings inc.
Customer Care
2342 Technology Drive
Summit 1
O'Fallon, MO 63368

Insert Billing Contact Name
Insert Company Name
Insert Billing Address 1
Insert Billing Address 2
Insert Billing City, State Zip

Date: January 6, 2014

Regarding: IBL service at Service Address:

**Important Notice Regarding Discontinuance of IBL Service
Provided by Affiliates of tw telecom**

Dear Customer,

Previously, we notified you that your contract with an affiliate of **tw telecom holdings inc.** ("**tw telecom**")¹ for Integrated Business Line ("IBL") service would expire.

At that time, we allowed you to continue to use the service as long as you did not require any modifications or additions to the service. Now the time has come for **tw telecom** to begin the process of removing the outdated equipment supporting the IBL service from our network.

This letter serves as formal notice that, on or after March 10, 2014, and subject to the approval of the Federal Communications Commission ("FCC"), **tw telecom** plans to discontinue the IBL service. Thus, on or after March 10, 2014, the IBL service will no longer be available at the above-referenced location.

We would like to work with you to migrate your service to the Converged Services platform currently offered by **tw telecom**. The Converged Services platform is based on the latest equipment and communications technology. The Converged Services platform allows customers to fully integrate Voice (analog lines, PRI, digital trunks) with Data (VPN) and/or Internet and Security services on a single connection. Data, Internet, and Voice services dynamically share all bandwidth, and voice traffic is always prioritized over data traffic.

In order to maintain continuous service at your location, by March 10, 2014 or the date on which the FCC approves the planned discontinuance of the IBL service, we will need to either migrate your service to another **tw telecom** service that will best benefit your business or move your service to another telecommunications service provider.

If you have not made arrangements with tw telecom or another telecommunications service provider to replace your IBL service, please be advised that your service will be disconnected on or after March 10, 2014.

¹ The affiliates of **tw telecom** that offer the IBL service are: tw telecom of arizona llc, tw telecom of california l.p., tw telecom of colorado llc, tw telecom of florida l.p., tw telecom of georgia l.p., tw telecom of hawaii l.p., tw telecom of idaho llc, tw telecom of indiana l.p., tw telecom of kentucky llc, tw telecom of minnesota llc, tw telecom of north carolina l.p., tw telecom of new jersey l.p., tw telecom of new mexico llc, tw telecom of new york l.p., tw telecom of ohio llc, tw telecom of south carolina llc, tw telecom of tennessee llc, tw telecom of texas llc, and tw telecom of washington llc.

If you wish to contact me to discuss Converged Services or another service offering from **tw telecom**, you may do so at the number or email provided below.

If you also subscribe to other services from **tw telecom**, those services will NOT be impacted by the anticipated discontinuance of the IBL service. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We sincerely regret any inconvenience this may cause you and your organization, but we look forward to continuing our relationship and providing a new service that meets your telecommunications needs. **tw telecom** is dedicated to providing the finest business communications services and customer care available, allowing you to focus on your business. Please contact me as soon as possible to talk about **tw telecom**'s Converged Services platform or our other communications solutions that may best meet your needs. If we do not receive communication from you, we will plan to disconnect your service on or after March 10, 2014, subject to regulatory approval.

Sincerely,

Account Rep Name

Account Rep Title

tw telecom

Account Rep Phone

Account Rep email

tw telecom is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of tw telecom holdings inc. on Behalf of Its Affiliates. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.